

DOLPHINS LEAP
TERMS & CONDITIONS

Please take the time to read and understand the terms and conditions of booking set out below prior to booking your retreat at Dolphin's Leap.

BOOKING CONFIRMATION:

Acceptance onto the retreat is subject to the following:

- Receipt of all monies due prior to joining the retreat
- Receipt of a completed health and indemnity form (see "Health and Indemnity" below)
- Your separate arrangement of personal travel insurance to cover the retreat (see "Insurance" below)

Admission is by the sole discretion of Dolphin's Leap and we reserve the right to refuse admission on any grounds, in which case all monies paid will be refunded.

PAYMENT:

A non-returnable deposit of 25% is due immediately on confirmation of the booking. The balance of the total rental amount is due no later than 8 weeks prior to commencement of the retreat. If the balance due is not received within this timeframe, the booking will be deemed to be cancelled and the owners will be free to remarket the property to another party.

CANCELLATION

If a confirmed reservation is cancelled by you, all prepayments are forfeited.

HEALTH AND INDEMNITY

On arrival at Dolphins Leap, you will be given a medical questionnaire and indemnity form to complete. This information will enable your retreat instructors to offer you the safest and most appropriate practice for your current level of health and fitness. Attendance is subject to completion of this form.

INSURANCE

YOU MUST HAVE FULL TRAVEL INSURANCE TO COVER THE ACTIVITY OF THIS HOLIDAY. You need to have your own travel insurance and provide us with those details. We do not accept liability for loss or damage to your personal property or any medical condition which may develop during or after your holiday. Your holiday insurance should cover these and any other contingencies. Whilst all measures are taken to ensure a high standard of health and safety, our Retreat is situated in a rural location and we shall not be responsible for any injuries caused by nature or the environment.

TIME OF ARRIVAL AND DEPARTURE

Check-in is from 2pm on the date of arrival. Check-out is by 10am on the date of departure.

PROGRAMME CHANGES

If for any reason a teacher becomes unavailable, we will replace them with an equally suitable teacher.

EXCLUSIONS

Without limitation, Dolphin's Leap is not responsible or liable for bodily injury, death, delays, changes or losses caused by, but not limited to acts of God, war, threat of war, closure of airports, civil strife, natural disasters, accidents or any other events beyond or within our control; guests' injuries, illnesses, medical or psychiatric conditions developed during or subsequent to the holiday; loss of/or damage to personal property of guests.